

NRS 100% BRAKE PERFORMANCE GUARANTEE

Full Program Details

NUCAP INDUSTRY INC.
NRS BRAKE PAD PERFORMANCE LIMITED GUARANTEE

PRODUCTS COVERED

Any brand of brake pads that utilizes NUCAP Industry Inc.'s ("NUCAP") NRS Technology.

WHAT THIS GUARANTEE COVERS

If any brand of brake pads that utilizes NUCAP's NRS Technology delaminates (also known as "edge lift" or "rust jacking") during the service life of the brake pad, NUCAP will reimburse the purchaser or the installer of the brake pad up to a maximum of \$250 (USD or CAD). The guarantee does not cover any loss or liability for incidental or consequential damages that may be caused by a breach of this written guarantee. No other warranty, express or implied, shall exist.

REIMBURSEMENT GUIDELINES

To qualify for this reimbursement:

- The product must have the NUCAP approved NRS logo visible on the back of the offending brake pad and must be purchased and installed after May 1, 2013;
- A feeler gauge or NUCAP provided edge lift/rust jacking checking tool must penetrate the space between the friction material and backing plate to a depth of at least 1/2";
- The friction material must have a usable remaining thickness of at least 1/8" (measured in the centre of the brake pad);
- Customer must contact NUCAP via www.nucap.com/guarantee to receive a return authorization number (RMA) and complete the reimbursement request;
- Return the complete set of the offending brake pads along with the RMA, and a copy of both the original and replacement invoice for parts and/or labor (all brake pads must be from the same set) to: NUCAP Industries Inc., Attn: NUCAP's Guarantee Processing

Center, 3370 Pharmacy Avenue, Toronto, ON, Canada M1W 3K4;

- For a full list of rules and regulations regarding this guarantee program, please go to www.nucap.com/guarantee

NUCAP retains full discretion in determining whether any returned brake pad satisfies the condition of the guarantee.

EXCLUSION FROM GUARANTEE

DAMAGE RESULTING FROM THE FAILURE OF THE FRICTION MATERIAL OR CLAIMS CAUSED IN WHOLE OR IN PART FROM THE NONOPERATIONAL ABUSE TO THE BRAKE PADS TO CREATE DELAMINATION ARE EXCLUDED FROM THIS GUARANTEE.

This guarantee is exclusive of any other warranty, expressed or implied. NUCAP EXPRESSLY DISCLAIMS, WITHOUT LIMITATION, ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE AND NON-INFRINGEMENT. The foregoing states NUCAP's entire and exclusive liability and the purchaser's exclusive and sole remedy for any damages or claims made in connection with the sale of NUCAP's NRS Technology. NUCAP shall in no even be liable for any special, incidental or consequential damages whatsoever, except those specifically provided in this guarantee.

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For more
information visit
www.nucap.com

